



(於台灣註冊之有限公司)
(Incorporated in Taiwan with limited liability)

Date of announcement: 23 Aug 2024

Dear Valued Customers,

To ensure the safety of our customers during extreme weather conditions, the Bank will adjust its business arrangements as follows in accordance with the guidelines (or updated from time to time) of the Hong Kong Association of Banks:

Banking services during extreme weather conditions

Monday to Friday	Special arrangements
Typhoon warning signal No. 8 (or above) or extreme conditions is announced before bank opening and remains in effect by 12 noon	The Bank will close on that day The following businesses will have special arrangements : -cheques collected prior to a severe weather day will continue to be cleared and settled -Online Banking transfer services operate as usual -Remittance application submitted will be processed on the next business day
Typhoon warning signal No. 8 or extreme conditions is cancelled before or at 12 noon	The Bank will re-open two hours after typhoon warning signal No. 8 or extreme conditions is cancelled and where weather conditions permit
Typhoon warning signal No. 8 (or above) or extreme conditions is announced during working hours and after 12 noon	The Bank will close for the rest of the day

<p>Black Rainstorm Warning is issued before bank opening and remains in effect by 12 noon</p>	<p>The Bank will close on that day</p> <p>The following businesses will have special arrangements :</p> <ul style="list-style-type: none"> -cheques collected prior to a severe weather day will continue to be cleared and settled -Online Banking transfer services operate as usual -Remittance application submitted will be processed on the next business day
<p>Black Rainstorm Warning is issued during working hours</p>	<p>The Bank will stay open where weather conditions permit</p>
<p>Black Rainstorm Warning is issued before bank opening and cancelled before or at 12:00 noon</p>	<p>The Bank will re-open two hours after Black Rainstorm Warning is cancelled and where weather conditions permit</p>

Should you have any queries, please feel free to call our customer service hotline on +852- 3960 1106.

Reference:

The Hong Kong Association of Banks - Typhoon and Rainstorm Arrangements:

<https://www.hkab.org.hk/tc/industry-guidelines/typhoon-and-rainstorm>

Hong Kong Observatory website:

<https://www.hko.gov.hk/tc/index.html>

Yours faithfully,

The Shanghai Commercial & Savings Bank, Ltd.

Hong Kong Branch